

LIBER 40th Annual Conference

Universitat Politècnica de Catalunya, Barcelona [29 June - 2 July]

PLEASE NOTE: English-Spanish simultaneous translation available for plenary sessions and parallel sessions that take place in the Auditorium.

LIBER PRE-CONFERENCE

MONDAY 27 JUNE

8:30-17:30 **Leadership Seminar** (invitation only)

Room: S206 (-2 Floor)

This Seminar is the start of an international leadership development programme, aimed at people who are already in positions of senior management, but who wish to do more to enhance their leadership qualities in preparation for the step up to the next big challenge – that of taking responsibility for leading an organisation through changing times.

14:00-17:00 **Heritage Collections and Preservation Steering Committee** (invitation only)

Room: S214 (-2 Floor)

14:00-17:00 **Finance Committee** (invitation only)

Room: S215 (-2 Floor)

TUESDAY 28 JUNE

8:30-17:30 **Leadership Seminar** (cont.) (invitation only)
Room: S206 (-2 Floor)

9:30-12:30 **Board Meeting** (invitation only)
Room: S218 (-2 Floor)

13:00-14:00 **Scholarly Communication Steering Committee** (invitation only)
Room: S207 (-2 Floor)

12:30-14:30 **Registration**

14:00-18:00 **Parallel Workshops:**

Workshop: “Heritage collections in the digital future”

Room: S208 (-2 Floor)

In this workshop, international library experts will consider changing definitions of heritage and special collections in the “digital future”. What will “heritage” materials be in the future and how will we collect, record and preserve them? What will the target audiences be and how will we make heritage materials accessible to them? What are the priorities for promoting, marketing and advocating for heritage collections, now and in the future, as the emphasis shifts from physical to digital?

Chair: G. Jefcoate. Introduction: Sophie Ham, Ivan Boserup, Marco de Niet, Marian Lefferts, Claudia Fabian and Anders Toftgaard.

Please note that this session ends at 19:30

Workshop: “Libraries and research data: exploring alternatives for services and partnerships”

Room: S217 (-2 Floor)

Profound changes in scientific research place increasing emphasis on creating, using, and re-using data. This provides both a challenge and an opportunity for research libraries. In order to respond to this change, libraries are introducing new services around research data. This has required them to seek out new partnerships and work with new technologies. This workshop will explore these new services and the approaches that research libraries have been taking to implement and deploy them.

Digitisation and Resource Discovery Steering Committee (invitation only)

Room: S219 (-2 Floor)

LIBER Services Steering Committee (invitation only)

Room: S207 (-2 Floor)

Communications & Marketing Committee (invitation only)

Room: S213 (-2 Floor)

WEDNESDAY 29 JUNE

8:30-14:00 Registration

9:00-12:00 Organisation and Human Resources Steering Committee (invitation only)
Room: S215 (-2 Floor)

9:00-12:00 Parallel Workshops:

ODE Workshop: “Research data and scholarly communication – A role for the 21st Century Library”

Room: S208 (-2 Floor)

The academic environment is facing growing amounts of research data that need to be stored, shared and made discoverable. A new role for librarians is emerging and in this context LIBER is participating in the ODE project. ODE (Opportunities for Data Exchange) aims at identifying and delivering evidence of emerging best practices in sharing, re-using, preserving and citing primary research data. The workshop will provide examples of current practices for integrating data with publications, as well as an overview of incentives, barriers, and disciplinary differences. Researchers’, data centres’ and libraries’ and publishers’ perspectives will be highlighted. The main goal of the workshop is to gather input from the audience on how to prioritize and address unsolved issues, how to promote the rationale for change and how to shape the new role for libraries in order to handle the growing amounts of research data.

APARSEN Workshop: “How can one test claims about digital preservation?”

Room: S218 (-2 Floor)

It is relatively easy to make claims about one’s favourite method for preserving digitally encoded information. It is sometimes easy to produce some evidence which one claims proves one’s case. However, how can someone tell whether this is “snake-oil”. Without some method of testing, someone could entrust their valuable information to something which in the end does not work – but this is discovered years later when it is too late to do anything to correct the situation and the information will have been lost.

This workshop should therefore be of interest to both those who pay for their information to be preserved as well as those who offer solutions.

EUROPEANA Libraries Workshop: “Europeana Libraries, Google Books and more: the integration of online research resources in Europe”

Room: S217 (-2 Floor)

The Europeana Libraries project is bringing together national, research and university libraries to deliver over 5 million digital objects to Europeana, Europe's online library, museum and archive. The diverse new content will include material from Google's book digitisations in Europe, alongside Ottoman manuscripts from Serbia and the Wellcome Library's historic medical films. Moreover, the project will create an infrastructure that will make it possible for all Europe's research libraries to deliver digital content to Europeana.

This interactive workshop will introduce Europeana Libraries and give participants the chance to shape the future of European research library collaboration and the development of the Europeana service.

SPARC Europe Annual Meeting**Room: S219 (-2 Floor)**

Firstly we will focus on some highlights of SPARC Europe 2010–2011, presented by Ms Astrid van Wesenbeeck, SPARC Europe's director.

Then, we have invited two speakers who will talk you through some local and international developments: Mr. Eelco Ferwerda will talk about OAPEN and OAPEN Library and Mr. Bjornshauge will speak about future plans of DOAJ.

After the presentations we invite you to participate in a panel discussion to speculate on the role repository managers and librarians can play in these innovative developments.

YEP! Meeting: "Building tomorrow's library professionals"**Room: S214 (-2 Floor)**

LIBER YEP! aims to connect young information professionals and develop their talents to contribute to a dynamic, stimulating and open European library community. This second meeting will build on expanding the YEP network. Join in on the fun, interactive activities and share your ideas for future initiatives.

LIBER ANNUAL CONFERENCE

WEDNESDAY 29 JUNE

8:30-14:00	Registration
12:00-13:30	Lunch + visit to posters Poliesportiu (Sports Center)
12:00-13:30	Europeana Libraries WP6 Meeting (invitation only) Room: S213 (-2 Floor)
13:30-14:00	Opening Ceremony: Mr Antoni Giró (Rector of the Universitat Politècnica de Catalunya) and Dr Paul Ayrís (LIBER President) Auditorium
14:00-14:30	Science and culture in the EU's Digital Agenda Keynote: Neelie Kroes (Vice-President European Commission, Commissioner for the Digital Agenda) [video] and Carl-Christian Buhr (Member of the Cabinet of VP Kroes) + discussion Auditorium <p>The Digital Agenda for Europe is the European Union's blueprint for realising the benefits of the digital revolution - in all areas of society, the economy and technology. Scientific and cultural content have long been in the center of this revolution; indeed, the world wide web was conceived as a way to make dissemination of, and access to, scientific information easier. The talk will start with an overview of the Digital Agenda and situate it in overall EU politics. Then three specific areas will be addressed in more detail: the Digital Agenda policies on the dissemination of scientific information (including open access policies), on open public data and on efforts to put European culture online which concerns technical, financial and legal questions.</p>
14:30-15:15	From here to the clouds: eResearch and the research library Invited speaker: Rick Luce (Vice Provost and Director of Libraries for Emory University, US) + discussion Auditorium <p>Current efforts supporting eResearch environments have focused on large scale data capture and preservation challenges. Equally significant challenges, however, are presented by new paradigms in research methods and research communications. Simultaneously IT services are moving to the cloud, driving questions centered on the role of the institution and its library in a world where individuals can obtain solutions anywhere in the cloud. As these challenges are larger than any single institution can meet, the research library is called to consider reconceiving its role along lines that depart from our past. How will these shifts impact our models for organizing, operating and staffing research libraries? The presentation will touch on this rapid evolution and suggest some approaches to reframing our mental models of the research library in the context of the university.</p>
15:15-15:20	Presentation by local Sponsor: UPCnet Auditorium
15:20-15:30	Opening of Meeting of participants Auditorium

15:30-16:00 Coffee/tea break + visit to exhibition
Auditorium hall and garden

16:00-17:30 Parallel sessions: papers selected through call for papers

16:00-17:30	ROOM: Auditorium	ROOM: Sala d'actes (-1 Floor)	ROOM: S217 (-2 Floor)	ROOM: S208 (-2 Floor)
16:00-16:30	P.SESSION 1.1 <u>Putting 600,000 books online: the large-scale digitisation partnership between the Austrian National Library and Google</u> Max Kaiser; Jeanna Nikolov-Ramirez Gaviria. Austrian National Library, Austria	P.SESSION 1.2 <u>Knotworking in academic libraries: two case studies from the University of Helsinki</u> Anne Laitinen; Yrjö Engeström; Heli Kaatrakoski; Heli Mylly; Juhana Rantavuori; Päivi Kaiponen; Johanna Lahikainen; Kaisa Sinikara. University of Helsinki, Finland	P.SESSION 1.3 <u>The handheld library. Developments at the Rector Gabriel Ferraté Library, UPC</u> Beatriz Benitez Juan; Javier Clavero Campos; Miquel Codina Vila; Andrés Pérez Gálvez. Universitat Politècnica de Catalunya (UPC), Barcelona, Spain	P.SESSION 1.4 <u>Paradise by the dashboard light': working with a simple PDCA cycle at Avans University of Applied Science</u> Ellen Simons. Avans University of Applied Sciences, The Netherlands
16:30-17:00	P.SESSION 2.1 <u>Mass-digitization at the Complutense University Library. Access and preservation of its bibliographic heritage</u> José Antonio Magán; Manuela Palafox; Eugenio Tardón. Universidad Complutense de Madrid, Spain	P.SESSION 2.2 <u>Getting to know the library users' needs - Experimental ways to user centred library innovation</u> Thomas Vibjerg Hansen (1); Karen Harbo (2). Aalborg University Library, Denmark (1); ASB Library, Aarhus School of Business and Social Sciences, Denmark (2)	P.SESSION 2.3 <u>The mobile web in university libraries: mobilize your library from 0 euro</u> Marta Abarca; David Pons; Francisco Rubio; Raquel Valles. Polytechnic University of Valencia, Spain	P.SESSION 2.4 <u>EFQM in academic libraries: the application of an international model of administration at the University of Cyprus Library</u> Stefanos Stavridis; Filippou Tsimploglou. University of Cyprus Library, Cyprus
17:00-17:30	P.SESSION 3.1 <u>Increasing access to special collections</u> Ricky Erway. OCLC, United States of America	P.SESSION 3.2 <u>How do researchers in the humanities use information resources?</u> Ellen Collins; Michael Jubb. Research Information Network, United Kingdom	P.SESSION 3.3 <u>A National Library for all: the National Library of Scotland and its remote access project</u> John Coll. National Library of Scotland, United Kingdom	P.SESSION 3.4 <u>How much is a specialised library worth?</u> Uwe Rosemann. German National Library of Science and Technology (TIB), Germany

20:00-23:30 Conference Dinner at "Les Marines" Restaurant
Celebration of LIBER's 40th Anniversary
Launch of the *History of LIBER*, by Professor Esko Häkli
Presentation by Sponsor: Microsoft Research

Buses leave from Conference hotels at 19:30. Please note that bus seats for the Gala Dinner must be reserved during Conference registration.

THURSDAY 30 JUNE

9:00-10:30 Parallel sessions: papers selected through call for papers

9:00-10:30	ROOM: Auditorium	ROOM: Sala d'actes (-1 Floor)	ROOM: S217 (-2 Floor)	ROOM: S208 (-2 Floor)
9:00-9:30	P.SESSION 4.1 Establishing a research information system as part of an integrated approach to information management: best practice at the Karlsruhe Institute of Technology (KIT) Frank Scholze (1); Jan Maier (2); Regine Tobias (1). KIT, Germany (1); AVEDAS, Germany (2)	P.SESSION 4.2 A partnership approach to promoting information literacy for higher education researchers Stéphane Goldstein. Research Information Network, United Kingdom	P.SESSION 4.3 Primary data in institutional repository: a case study Silvia Arano Poggi; Gemma Martínez Ayuso, Marina Losada Yáñez; Marta Villegas Montserrat; Anna Casaldàliga Riera; Núria Bel Rafecas. Universitat Pompeu Fabra, Spain	P.SESSION 4.4 Europeana Regia: a collaborative library of royal manuscripts in medieval and renaissance Europe Ana Barbeta(1); Claudia Fabian(2). Universitat de València, Spain (1); Bayerische Staatsbibliothek, Germany (2)
9:30-10:00	P.SESSION 5.1 Managing research information for researchers and universities Jennifer Schaffner. OCLC Research, United States of America	P.SESSION 5.2 All the world's a stage: Improving students' information skills with dramatic video tutorials David Ewan Thornton; Ebru Kaya. Bilkent University Library, Turkey	P.SESSION 5.3 Making data citable – The German DOI® registration portal for social and economic data (dara) Brigitte Hausstein (1); Stefanie Grunow(2). GESIS – Leibniz-Institute for Social Sciences, Berlin, Germany (1); ZBW - Leibniz Information Centre for Economics, Hamburg, Germany (2)	P.SESSION 5.4 Together at last: integrated collection care for digital and physical collections Tanja De Boer. Koninklijke Bibliotheek, The Netherlands
10:00-10:30	P.SESSION 6.1 Establishing the library landscape in Europe: LIBER's portfolio of EU projects Paul Ayris. UCL, United Kingdom	P.SESSION 6.2 How to teach information literacy relevant to students: an online credit course model from the University of Tartu Library Vilve Seiler; Kart Miil. University of Tartu Library, Estonia	P.SESSION 6.3 Confederation of Open Access Repositories (COAR): a truly international effort to build a global repository network Alicia López Medina(1); Norbert Lossau(2). Universidad Nacional de Educación a Distancia (UNED), Spain (1); Niedersächsische Staats- und Universitätsbibliothek/ Goettingen State and University Library Germany (2)	P.SESSION 6.4 OCLC research survey of special collections and archives in research libraries Jackie Dooley. OCLC, United States of America

10:30-11:00	Coffee/tea break + visit to exhibition Auditorium hall and garden
11:00-11:45	Towards machine-actionable scholarly communication Invited speaker: Dr. Herbert Van de Sompel (Los Alamos National Laboratory, US) + discussion Auditorium <p>Ever since their emergence, both the products of scholarly communication and the supporting services have mainly targeted human users. Gradually, however, products are emerging that are more friendly for use by machines, or are even solely designed for them. The emergence of a machine-actionable layer of scholarly communication happens at different levels, and touches upon primary research results, research data, and the research process itself. The presentation will provide an insight in this ongoing evolution, and will provide concrete illustrations of this trend. It will also zoom in on research data as a new first class objects in digital scholarly communication, some of the challenges related to fully integrating this newcomer, and opportunities and challenges for libraries with this regard.</p>
11:45-12:00	Presentation of posters I Auditorium
12:00-12:30	How to assess the influence of research - translating user feedback into tools Presentation by Sponsor: Lisa Helene Colledge (Elsevier) Auditorium <p>How influential is scholarly communication? This is a question increasingly asked of librarians in the face of higher expectations around the availability and rapid provision of relevant data. These questions have traditionally been addressed by document output counts and the Impact Factors of journals that have been published in; while this is certainly useful to a degree, concern has been expressed about basing decisions on such limited metrics that apply to varying degrees to distinct fields and career stages. This paper will present the results of our extensive discussions with the scientific community to understand from them how they would like to address these concerns. Key amongst the outcomes is a clear need to have ready access to a wider range of ways to evaluate the impact of scholarly communication, and critically to have relevant context in which to interpret the data. We will show how areas of distinctive strength can be detected in the context of a country's output, and why these areas are impactful. We will then dive into the teams and researchers behind these areas of distinctive strength and investigate their research profile in the context of their field of expertise.</p>
12:30-12:45	LIBER Award for Library Innovation
12:45-14:00	Lunch + visit to posters Poliesportiu (Sports Center)

13:00-14:00	ProQuest Discussion Session (invitation only) Room: S214 (-2 Floor) What is the future of international doctoral dissertation publishing? The sheer number of European national and institutional repositories suggest access to doctoral dissertations remains of considerable importance but how much does discoverability matter? Led by ProQuest – the largest commercial repository of North American dissertations-- this session will discuss possibilities for private-public partnerships related to European dissertations. The purpose of this session will be to explore the future of doctoral dissertation publication in Europe, to uncover avenues for collaboration and to ask for feedback on a confidential new product idea for European dissertations. Please note that attendance is limited. To attend please contact Marta Lee-Perriard at: marta.lee-perriard@proquest.com .
14:00-14:45	Open Access, repositories and H.G.Wells Invited speaker: Dr. Alma Swan (Enabling Open Scholarship, UK) + discussion Auditorium No, repositories are not scifi! But in 1837, H.G.Wells described his vision for a World Brain - a construct for sharing and verifying the world's knowledge - which was remarkably prescient. Wells' politics underpinned his vision but, leaving those aside, the idea that knowledge creation and technology could come together in a way to benefit the whole of mankind can be welcomed and celebrated in an apolitical arena, too. Open Access, facilitated by the Web, delivers the academic element of Wells' vision - so long as we work on getting the conditions right. This talk will address those conditions, and the promise of Open Access in serving the needs of modern research and of the institutions that deliver that research.
14:45-15:00	Presentation of posters II Auditorium
15:00-15:30	The transition to cloud-based library services - a vendor's perspective Presentation by Sponsor: Tamar Sadeh (Ex Libris) Auditorium Recent global changes, such as technological advances, evolving needs of students and researchers, and extensive budget cuts, are driving libraries to explore new operating models and to consider the benefits of hosted services of various kinds. As a vendor of library software for two and a half decades, Ex Libris has been anticipating the changes and building an infrastructure to support new, hosted modes of operation. Since the launch of SFX in 2001, Ex Libris has provided products as locally installed or hosted solutions. Some of our new services—the Primo Central Index of scholarly materials and the bX article recommender—are available only as centralized, cloud-based services. The next-generation Ex Libris library management service, Alma, was conceived from the outset as a cloud-based service that will revolutionize the traditional management of library assets. This presentation will describe ways in which Ex Libris has been working to facilitate and support libraries' transition to the deployment of cloud-based library services.
15:30-15:40	SPARC Europe Award Bas Savenije (Chair of the SPARC Europe Board) and Astrid Van Wesenbeeck (SPARC Europe Director) Auditorium
15:40-16:00	Coffee/tea break + visit to exhibition Auditorium hall and garden

16:00-17:00 Parallel sessions: papers selected through call for papers

16:00-17:00	ROOM: Auditorium	ROOM: Sala d'actes (-1 Floor)	ROOM: S217 (-2 Floor)	ROOM: S208 (-2 Floor)
16:00-16:30	P.SESSION 7.1 New business models and legal framework for dissemination of digital content Roger Josevold. National Library of Norway, Norway	P.SESSION 7.2 Research support services: the rationale for a new partnership and roles at the University of Leicester Library Louise Jones. University of Leicester, United Kingdom	P.SESSION 7.3 Using mobile devices for reading eBooks: an experiment with eReaders and Netbooks Françoise Vandooren; Dominique Lerinckx; Christophe Algoet. Université Libre de Bruxelles, Belgium	P.SESSION 7.4 Bibliometric analysis tools on top of the university's bibliographic database, new roles and opportunities for library outreach Wouter Gerritsma; Peter van der Togt; Marco van Veller. Wageningen UR Library, The Netherlands
16:30-17:00	P.SESSION 8.1 Cultural heritage and the public domain Bas Savenije; Annemarie Beunen. KB, National Library of the Netherlands, The Netherlands	P.SESSION 8.2 Fostering new roles for librarians. Skills set for repository managers: results of a survey in Italy Maria Cassella(1); Magdalena Morando(2). University of Turin, Italy (1); Polytechnic of Turin, Italy (2)	P.SESSION 8.3 The e-reader – an educative or entertaining tool? Peter Ahlroos; Jonna Hahto. The Tritonia Academic Library, Finland	P.SESSION 8.4 Measuring ULB scholars output visibility: a quantitative assessment of Scopus metadata quality using Google Refine Sébastien Driesbeke; Seth van Hooiland; Max De Wilde; Isabelle Boydens. Université Libre de Bruxelles, Belgium

18:30-20:30 Visit and reception at the National Library of Catalonia

Biblioteca de Catalunya

Carrer de l'Hospital, 56

08001, Barcelona



Metro: Line 3 (green line). Liceu stop – 5 minutes on foot.

[Google map](#)


FRIDAY 1 JULY

9:00-10:30 Parallel sessions: papers selected through call for papers

9:00-10:30	ROOM: Auditorium	ROOM: Sala d'actes (-1 Floor)	ROOM: S217 (-2 Floor)	ROOM: S208 (-2 Floor)
9:00-9:30	P.SESSION 9.1 <u>Heading for the open road: costs and benefits of transitions in scholarly communications</u> Michael Jubb. Research Information Network, United Kingdom	P.SESSION 9.2 <u>Role of National and University Library of Slovenia in a multinational research project (IMPACT): a case study</u> Ines Jerele. National and University Library Slovenia, Slovenia	P.SESSION 9.3 <u>Staying relevant in the Google age: implementing vertical search at the University of Manchester; a technological and cultural perspective</u> Lorraine Beard; Andy Land. The University of Manchester, United Kingdom	P.SESSION 9.4 <u>Consortium innovations: making an impact in the academic community</u> Hazel Woodward (1); Lorraine Estelle(2). Cranfield University, United Kingdom (1); JISC Collections, United Kingdom (2)
9:30-10:00	P.SESSION 10.1 <u>An integral approach to digital information delivery in The Netherlands</u> Victor-Jan Vos. Koninklijke Bibliotheek, National Library of The Netherlands, The Netherlands	P.SESSION 10.2 <u>Costs and benefits of a shared digital long-term preservation system</u> Esa-Pekka Keskitalo. National Library of Finland, Finland	P.SESSION 10.3 <u>Usage and impact of controlled vocabularies in a subject repository for indexing and retrieval</u> Timo Borst. German National Library for Economics, Germany	P.SESSION 10.4 <u>Cataloguing in the clouds: towards a UK shared cataloguing service</u> David Prosser. RLUK, United Kingdom
10:00-10:30	P.SESSION 11.1 <u>Does library use affect student attainment? A preliminary report on the library impact data project</u> Graham Stone; David Pattern. University of Huddersfield, United Kingdom	P.SESSION 11.2 <u>The challenges of building a digital preservation system</u> Ido Peled. Ex Libris, Israel	P.SESSION 11.3 <u>UNICUM. Portal for the Dutch academic collections</u> Henriette Reerink. University Library Amsterdam, The Netherlands	P.SESSION 11.4 <u>Trends in research librarianship literature: a social network analysis of articles</u> Umut Al(1); Irem Soydal (1); Gülten Alır (2). Hacettepe University, Turkey (1); Aksaray University, Turkey (2)

10:30-11:00 Coffee/tea break + visit to exhibition
Auditorium hall and garden

- 11:00-11:45 The research library, the university and the network**
Invited speaker: Lorcan Dempsey (Vice President, OCLC Research and Chief Strategist, US)
+ discussion
Auditorium
 Libraries evolved to meet needs in a time of when information materials were distributed and consumed in physical form. Their services and their cooperative arrangements reflect this. Our discussion about digital has tended to focus on tools and collections, but what happens to the structure and organization of the library, its role within the university and the cooperative arrangements it makes, as the network reconfigures how research and learning are carried out? This presentation will present a framework for thinking about the research library as its services, expertise and boundaries change in a network environment.
- 11:45-12:15 ProQuest's Early European books**
Presentation by Sponsor: Matt Kibble (ProQuest)
Auditorium
 We will provide a progress report on ProQuest's ambitious Early European Books project, which aims to build a comprehensive library of European printed books from the first examples in the 1450s through to the year 1700. In doing so, the project represents an innovative model for opening up access to the printed heritage stored in Europe's rare book libraries. The presentation will provide an outline of ProQuest's publishing model, digitisation practices and specialist interface, and will also show some samples of the books we have already digitised at the Kongelige Bibliotek, Copenhagen, the Biblioteca Nazionale Centrale di Firenze and the Koninklijke Bibliotheek in The Hague. In addition, we will talk about the economic and intellectual challenges of creating cataloguing and other metadata to accompany the digital files.
- 12:15-12:30 Photo session at UPC North Campus**
- 12:30-14:00 Lunch + visit to posters**
Poliesportiu (Sports Center)
- 14:00-14:30 Social Media in European Libraries**
Presentation by Sponsor: Delphine Dufour (EBSCO)
Auditorium
 EBSCO Information Services is the leading service provider of e-journal, e-book and e-journal package and print subscriptions, e-resource management tools, full-text and secondary databases, and related services for all types of libraries, research organisations and corporations.
 Supporting customers in over 200 countries from 31 offices worldwide, we are strategically positioned to explore the actual and forthcoming trends of the information industry.
 Indeed, in an increasingly digitised world, users' new behaviour sets the pace, librarians are reinventing themselves, and agents must review and adjust their role in order to provide the next-generation tools and services that will accurately and effectively meet the emerging needs of end users and librarians.
 With this in mind, during the summer of 2010, EBSCO conducted a European-wide online survey to size up how social media can fit in the library world, analysing the experience with Social Media in libraries and trying to highlight best practices in this area. In this context, thousands of information professionals were polled on their use of social media, experience results and future plans for their organisation in this field.
- 14:30-16:00 Meeting of participants**
Conclusions + Closing Ceremony
Auditorium

16:00-16:30	Coffee/tea break + visit to exhibition Auditorium hall and garden
16:30-18:00	Board Meeting (invitation only) Room: S218 (-2 Floor)
19:00-20:00	Reception at the Museum of the History of Catalonia Museu d'Història de Catalunya Pl. de Pau Vila, 3 (Palau de Mar) 08003 Barcelona  Metro: Line 4 (yellow line). Barceloneta stop – 5 minutes on foot. Google map

SATURDAY 2 JULY

9:00-17:30	Excursion to Montserrat and Caves Freixenet
9:00	Buses from Conference hotels Please note that bus seats for the Saturday excursion must be reserved during Conference registration.
10:30-12:30	Guided tour of Montserrat and visit to the Library
13:30-14:30	Lunch in “Sol i vi” restaurant
15:00-16:30	Visit to Caves Freixenet (Sant Sadurní d'Anoia)
16:30-17:30	Bus transport back to hotels